

Park Regulations for Festivals at Beekse Bergen

Article 1 Applicability

1. As soon as one enters Beekse Bergen, one accepts the applicability of these regulations and is obliged to strictly follow all regulations and the instructions given by the employees of Beekse Bergen.
2. With respect to all cases and/or situations not provided for in these regulations, Beekse Bergen reserves the right to impose additional rules verbally and/or in writing to which visitors are bound.
3. In these regulations, 'Beekse Bergen' and 'the park' also includes the catering establishments, the outdoor area, the indoor and outdoor swimming pool, Lake Victoria and other ponds as well as the car park.
4. 'Main booker' means the person who concludes the agreement with Beekse Bergen on behalf of a travel group.
5. 'Travel group' means the entirety of individuals who are entitled to stay in the booked accommodations under the agreement.
6. 'Fellow travellers' means those who are part of the travel group.
7. The regulations have been drawn up to guarantee order and safety within Beekse Bergen.

Article 2 Admission and stay

1. Children under 18 years old are only admitted to the park when accompanied by and under the continuous supervision of an adult (at least 18 years of age).
2. Beekse Bergen assumes that the main booker enters into this agreement with the consent of fellow travellers.
3. The main booker has an obligation to comply with the agreement and the rules contained in the accompanying information. This person will ensure that fellow travellers comply with the agreement and the rules in the accompanying information.
4. Only the persons who are listed on the registration form received by Beekse Bergen, which is accompanied by a copy of a valid ID of the persons concerned, are granted access to the park.
5. The main booker pays a deposit when booking. In case of damage by the travel group, Beekse Bergen can deduct the damage from the deposit. Damage is understood to mean damage in the broadest sense of the word, which in all cases includes: damage to, in and around the accommodations, damage to the inventory present in the accommodations, damage to other items in the park and/or (additional) cleaning costs. It's not allowed to smoke in the accommodation.
6. If there is no damage or if a security deposit remains after deduction, the (remaining) deposit will be refunded to the account of the main booker within 3 weeks after departure.
7. If the damage exceeds the deposit, Beekse Bergen reserves the right to recover the excess.
8. Beekse Bergen assumes that everything is in good condition in and around the accommodations. If you notice damage and/or defects in, on or around the accommodations upon arrival, please report this as soon as possible to the reception of Beekse Bergen (tel. +31 (0) 88-9000323), but in all cases on the day of arrival.
9. In case of damage caused during your stay, please inform the reception of Beekse Bergen (tel. +31 (0) 88-9000323) immediately. The damage caused must be immediately reimbursed on the spot, unless the main booker and fellow travellers can demonstrate that the damage occurred is not due to fault on their part or that of third parties present with the permission

- of Beekse Bergen. If (part of) the extent of the damage cannot be determined immediately, Beekse Bergen will draw up an invoice. The invoice must be paid within 14 days after receipt.
10. If you fail to report damage caused during your stay, it will be assumed that the damage, which will be assessed within 72 hours of departure, has been caused by your travel group. If you are not agreement with this, you must report this on arrival at the reception of Beekse Bergen, so that a joint final inspection can be scheduled.
 11. Beekse Bergen is authorised to close part(s) of the park, without being obliged to pay its visitors any compensation.
 12. It is not permitted to bring pets or animals into the park.
 13. Use of the accommodations by third parties is only permitted if Beekse Bergen has given prior written permission.
 14. Conditions may be imposed on permission given, which must in that case be laid down in writing in advance.
 15. The park is (partially) car-free. For guests staying in accommodations in the car-free area or for those who have booked a camping pitch, the car must be parked in the designated parking lot outside the park. For safety reasons, guests staying in accommodations and on camping pitches in the area where cars are allowed, are prohibited from the interim use of their cars and/or other motor vehicles. Guests in the accommodations en camping pitches (where cars are allowed near the accommodations and camping pitches) are only entitled to park their cars and/or other motor vehicles on the day of arrival in the parking spaces available near the accommodations/camping pitches and to remove them on the day of departure. Interim use of vehicles, for example for transport at the park, is not permitted. If you fail to comply with this provision, article 3, paragraph 2 applies and you may be denied access to the park. Other types of vehicle, such as limousines, quads, electric scooters, minibikes, Segways, golf carts and or vehicles other than a passenger car are not allowed.
 16. The sound systems that are located in cars and/or motor vehicles must be used in such a way that, in Beekse Bergen's opinion, these do not cause any inconvenience.
 17. Waste must be deposited in the designated waste containers.
 18. Accommodations and camping pitches must be left free of waste, under penalty of withholding the deposit. If the deposit is exceeded, the additional costs will be charged to the main booker.
 19. Consumption is obligatory at the catering facilities of the park. It is not permitted to consume self-brought refreshments in the catering facilities.
 20. Per visitor, a maximum of 4.5 litres of self-brought soft drinks and/or light alcoholic beverages (maximum 15 percent) are allowed per visitor, provided that they are packed in sealed plastic bottles and/or in cans. Strong alcoholic drinks and/or glass(ware) that you have brought yourself are not allowed at the park. The above applies unless the regulations of the event deviate from this.
 21. Gas barbecues, stoves and raclette sets, refrigerators and tap installations that you have brought yourself are not allowed in the park. An aluminium disposable barbecue and a small size camping gas bottle (max. 190 grams) are allowed at the park, unless the festival regulations says differently.
 22. Visitors must hand in found objects in the park to Beekse Bergen employees.
 23. It is not permitted to make sound, photo and/or film recordings or other images for commercial purposes, unless permission has been obtained in writing beforehand from the location manager.
 24. Advertising, conducting public surveys, counts, collections and offering goods and services on the Beekse Bergen site is not permitted, unless written permission has been obtained

beforehand from the General Manager of the Holliday Park and/or Safari Resort Beekse Bergen.

25. Beekse Bergen uses camera surveillance.
26. Beekse Bergen is entitled to make or to arrange the making of image and/or sound recordings of its location and of the persons present in and around the park. Beekse Bergen and its affiliated companies are entitled to use and publish these recordings, for promotional purposes, for instance. It is understood that Bergen and its affiliated companies will exercise the necessary care in this respect. Beekse Bergen and its affiliated companies are not obliged to pay any compensation for the use or the publication of the recordings to the persons represented therein. If you do not wish to be filmed or photographed, please avoid the locations where a filmmaker, film crew and/or photographer is working.
27. It is not permitted to make sound, photo and/or film recordings or other images for commercial purposes at the park, unless written permission has been obtained beforehand from the General Manager of Holiday Park and/or Safari Resort Beekse Bergen.
28. The propagation of (religious) beliefs or the holding of demonstrations on the Beekse Bergen site is not permitted, unless written permission has been obtained beforehand from the General Manager of Holiday Park and/or Safari Resort Beekse Bergen.
29. Caravans, campers and/or other means of transport or accommodation that, in Beekse Bergen's opinion, are not in good condition, are not allowed to enter the park. Caravan, campers and/or other means of transport or accommodation with a twin axle or with a length of more than 7.75 metres are not allowed in the park.
30. There is no guarantee of electricity for 1-person camping pitches.
31. Boating and/or fishing is not allowed in the park, therefore boats, other sailing equipment and fishing equipment are not allowed in the park.
32. Open fires are not allowed in the park.
33. Sofas and sound systems that you have brought yourself are not allowed in the park.
34. When booking accommodation or camping pitches on the Beekse Bergen grounds for visitors to the festival, the organiser acts on behalf of Beekse Bergen Exploitatie B.V.
35. Cancellation of the event by the organiser does not entitle the visitor to free cancellation of the camping pitch or accommodations. The agreed fee remains due and is non-refundable, even if the visitor does not attend.
36. It is not possible to cancel the reservation of the accommodations and/or camping pitch free of charge.

Article 3: Safety and liability

1. When entering Beekse Bergen, active access control of people entering the park is used and vehicles and means of accommodation brought along are searched. Items that are not allowed at the park will possibly be confiscated.
2. Beekse Bergen reserves the right to deny access to visitors who they believe or fear will disrupt order, peace and/or safety within the park. In such cases, Beekse Bergen is not obligated to pay any compensation.
3. Within Beekse Bergen the following is not permitted:
 - a. Entering attractions that are not open to the public at that time;
 - b. The possession of weapons or other objects deemed dangerous by Beekse Bergen. Beekse Bergen reserves the right to confiscate these objects;
 - c. Using, possessing and/or trading in narcotics.
4. If criminal activities are discovered, these will be reported to the police.
5. A visit to Beekse Bergen is entirely at your own risk.

6. Swimming is only permitted in the designated areas.
7. Visitors without a swimming certificate may only enter the indoor swimming pool, the outdoor swimming pool and Lake Victoria if they are wearing a swimming flotation device and are under the supervision of an adult with a swimming certificate.
8. Safety regulations are displayed at the swimming pools, beaches and various attractions. These rules must be strictly observed.
9. Within the park, you may approach the park animals. Please note that the animals may display unpredictable behaviour which may cause injury or damage to you or your possessions. By entering the park, you accept this risk.
10. Feeding the animals is strictly prohibited.
11. Beekse Bergen accepts no liability for personal injury and/or theft, loss, disappearance or damage of property, unless the injury or damage is the result of a failure attributable to Beekse Bergen.
12. Beekse Bergen is not liable for consequential damages, including consequential loss and loss of income.
13. Insofar as Beekse Bergen cannot invoke the aforementioned liability limitations, the following applies:
 - a. Beekse Bergen's civil liability for damage other than personal injury and death is limited to a maximum of €455,000 per event;
 - b. Beekse Bergen's civil liability for personal injury or death damage is limited to the amount that is paid out under the liability insurance in addition to the amount referred to under a in the relevant case.
14. Beekse Bergen is entitled to fully recover the damage caused from the main booker. The main booker is liable vis-à-vis (employees of) Beekse Bergen for damage resulting from an act or omission on the part of the main booker, fellow travellers and/or third party/parties, insofar as this concerns damage that can be attributed to the main booker, his fellow travellers and/or the third party/parties.

Article 4 Complaints

If, despite every effort of the employees of Beekse Bergen to make your stay here as pleasant as possible, you still feel the need to file a complaint, you can do this by sending an e-mail at info@beeksebergen.nl.

We wish you a very pleasant stay at Beekse Bergen!
Management and employees of Beekse Bergen